

# European Society of Ophthalmology



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**European Leadership Development Program Class of 2017-2019**  
**Project Abstract**

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*Please include the headings if appropriate: **Title, Purpose, Methods, Results and Conclusion***

***Title of Project: Guidelines for Crisis Management in Ophthalmology***

The purpose of the present guidelines is to introduce a system of crisis management in Ophthalmology for use in Latvia. The concept of crisis in ophthalmology goes beyond pure ophthalmic events, and covers a wider range of large scale events and issues from criminal acts, to accidents, to natural disasters. The initial goal is to create a task force or a team handling crises, and assessing available resources for crisis management. In the phase of establishing the team and developing guidelines all existing general emergency plans will be evaluated and best practices will be integrated in the system of crisis management in ophthalmology, while at the same time adapting to ophthalmic features. A special focus will be made to crisis communications/media team, and creating relevant communication scenarios/check-lists and ready-made public statements for each and every predictable situation, while at the same time reinforcing the other three fundamental pillars of emergency management – strategic management, operational management, and humanitarian assistance.