

European Society of Ophthalmology



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Project Abstract

Title of Project: Embracing telemedicine and defining its role for oculoplastics referrals

Purpose: Telemedicine has remained with us and offers the patient and the clinician numerous advantages in the delivery of a consultation. This project will develop care pathways defining the role of telemedicine in oculoplastics; acute trauma triage, benign lesions, malignant lesions, lid malposition and post op care.

Methods: Following a review of the available literature, the above quoted pathways are agreed upon by the stakeholders. Red flags are essential to identify those at high risk. Patients and doctors will be offered the option of telemedicine consultation if appropriate – those who decline attend the clinic as usual. Patient satisfaction is recorded.

Results: Outcomes measured include time from referral to seen by a doctor / nurse, number of inappropriate referrals, adverse events [risk register], consultation time, number of patients seen and patient and doctor satisfaction.

Conclusion: This project embraces the positive impact on the delivery of care through telemedicine. It will identify where this can and cannot be utilized and real-life data on its impact on clinic efficiency.